



# Ascalon Canine Care

## **Booking and Consent form for Daycare and Boarding**

**Note: Information given in the initial registration form will be used for this and all subsequent bookings unless we are notified otherwise in writing.**

**Client's Name**.....

**Client's Address**.....

.....

**Telephone Number**.....

**Email Address**.....

**Emergency Contact Name Numbers**.....

**Is/are your Dogs Insured**    Yes  No

**Name of Insurance Company**.....

**Policy Number**.....

**Vet Practice Used**.....

**Telephone Number of Vet Practice**.....

**Practice Address**.....

.....

**Dog/s Medical History and any existing injuries that we should be aware of:**

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# Information About Your Dog – please tick all relevant

Pet's Name & Date of Birth.....

Breed.....

Sex    Male     Female     Neutered/Spayed     Intact

**All dogs including puppies must have current vaccinations for HDL, parvovirus & Cough/para influenza (Kennel cough recommended although optional)**

**Primary vaccination courses must be completed at least 2 weeks before acceptance into boarding. Please provide copies for our records. Yes**

**All dogs must have flea and worming treatment up to date. This should be dated within the last three months before acceptance into boarding. Please provide copies for our records. Yes**

Collar/s with tag    Yes     No

**Please note: It is a legal requirement for all dogs to wear a tag with their owners contact name/phone number and address on.**

Micro-chipped    Yes     Number.....    No

Has your dog been home boarded or kennelled before Yes     No

Have they had any formal obedience training    Yes     No

Does your dog allow a unfamiliar person to put it's lead on    Yes     No

Have they any sensitive areas on his/her body    Yes     No

Have they ever shown aggression towards other dogs    Yes     No

Have they ever shown aggression towards Children or Adults    Yes     No

Have they any specific command to 'go to the bathroom'    Yes     No

Does your dog allow you take things out of his/her mouth    Yes     No

Does your dog allow you to shower him/her clean/dry with a towel    Yes     No

Has your dog been crate trained for transportation or night sleep    Yes     No

Does your dog travel well in the car    Yes     No

Does your dog pull on the lead    Yes     No

Is your dog allowed to paddle in the sea or river    Yes     No

Do you allow your dog of lead    Yes     No

Does your dog have good recall skills    Yes     No

Is your dog possessive over toys or food    Yes     No

Does your dog have any phobias (ie. Fireworks)    Yes     No

Does your dog chase cows or horses etc    Yes     No

Does your dog have any allergies or intolerance to food    Yes     No

Can your dog be given treats    Yes     No

Any previous behavioural problems    Yes     No

Have they ever shown any form of separation anxiety    Yes     No

Please give further details for any ticked questions: .....

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## Daycare Schedule

Firstly we assess and tailor your dogs day dependant on their age, nature and energy levels.

Dogs need to be dropped off between 8.00am - 9.00am and collected between 5.45pm - 6.15pm. If for any reason you are going to be late or somebody else is going to be collecting them in your absence **please let us know**. Any dogs not collected by 6.30pm will incur an extra charge. If we haven't heard from you by 6.30pm we will board your dog overnight. This will be an extra charge to you and you will not be able to collect until 8.00am the next day.

Every dog that comes to Ascalon Canine Care has a daily walk either in the countryside or an adventure to the coast. We only walk a maximum of 4 client dogs per handler at anytime and initially keep them all on lead. We feel this is safer and more important to give your dog the attention they need. This ensures we build up trust and bond with them quickly. Once settle we would let them off lead at appropriate times and places with the owners consent and agreement. Our daily routine allows 'downtime' as this is equally important. Afternoon periods we encourage play and enrichment in the garden, such as scent work, hide and seek, puzzle-feeders and positive reinforced training perhaps learning new skills or tricks. Supervised enrichment or training is reward based and any messy pups will be showered and cleaned before pick.

## Dog Walking

We also offer just a dog walking service. If your dog is suitable and happy to join our small pack we would collect them from your house as part of our daily routine and walk them with our daycare or boarding dogs. The walk would be a minimum of one hour and they would be dropped back home en route during the day. If the owner is not at home keys would need to be made available for the collection and drop off.

Bookings for daycare are to be paid in full either in advance or upon collection of my dog/s by cash or BACS payment.

## Boarding Schedule

Having a homely feel boarding at Ascalon every dog will enjoy the same routine as daycare, board in our dedicated building or sometimes in the anxious part of house. Areas are heated with comfy beds, individual feed and water areas, security camera monitored and 'smart' smoke monitored as we take health, safety and security very seriously. Drop off and collection times apply as per daycare.

Bookings for boarding are to be paid in full in advance by cash or BACS payment

### **Bank Details for Payment:**

**Starling Bank / Account No. 59279768 Sort Code: 60-83-71**

## **Terms and Conditions of Acceptance**

1. Dogs must be in good health, neutered, none-aggressive dogs whether male or female or bitches in heat are not accepted. Dogs must be well socialised happy in a small group environment and not possessive over toys.

2. All dogs must have current vaccination certificates for all animals before daycare or boarding commences, otherwise in the interest of all our client's entry will be refused. All dogs must flea and worming treatment up to date.

3. All dogs must undergo a **trial walk first** to ensure that they are adequately trained, settled and socialised and **puppies must be at least 6 months old**. We only walk a maximum of 4 client dogs at anytime.

By signing this form you are agreeing and giving Ascalon Canine Care your consent to walk your dog(s) with other dogs.

All dogs are familiarised with each other and grouped with suitable breed, age, nature and energy levels by signing this consent form you are keeping us the authorisation and consent to do this. **Boarding all dogs must also undergo a overnight trial stay**. Ascalon Canine Care reserves the right to cancel the contract at any time and with immediate effect if the dog/s don't respond well to our environment, staff and/or other dogs.

4. All dogs will be exercised on a lead and off lead at the owner's risk. Please note whilst every care is taken whilst exercising your dog/s, it's the owners responsibility to have a correctly fitting collar on their dog/s. Collars should not slip off over the head without having to be unfastened.

5. Outside areas (garden) are reserved for use for only one dog at any one time (or two if from the same house hold). However this area is managed and at times there might be occasions when another dog from a different house hold is in this area at the same time or one of our own dogs. **By signing this consent form you are giving us your agreement and authorisation to do this.**

6. Customers boarding more than one dog from the same house hold must indicate whether they are to be boarded individually or together. **Please note** if boarded together Ascalon Canine Care does not accept liability for any injuries caused as a result of your dogs sharing a kennel together. By signing this consent form you are giving us your authorisation to do this and consent and authority for Ascalon Canine Care to separate the dogs if any problems occur.

7. I agree to ensure my dog/s have not eaten in the hour before drop off to Ascalon Canine Care to ensure sufficient time to digest food before any exercise or play. Failure to do so may result in the potentially life-threatening condition Bloat (Gastric Torsion).

8. Dogs must have pet insurance or the owner must sign below to agree they will cover all costs incurred should the dog cause injury to itself or another dog/s or human. I authorise Ascalon Canine Care to obtain any emergency veterinary care that may be necessary whilst my dog/s is in their care and accept full responsibility for all costs related to this emergency care. I authorise Ascalon Canine Care to use an alternative veterinarian in the event that my regular veterinarian is unavailable, or the urgency of the situation necessitates this. Ascalon Canine Care will endeavour to contact me prior to obtaining emergency care.

9. I agree that my dog/s will be to date with all vaccinations, and also be up to date with regular flea and worming preventative treatments.

10. I agree to provide full and detailed information about your dog/s on the Ascalon Canine Care Client's Consent and booking Form. You agree to keep us informed of any changes to your dog/dogs. Including any medical condition.

11. **Cancellations by the customer** are required to be made within 24hrs for daycare and 14 days for boarding. The customer will need call us via telephone or text directly to Chris on 07887 878 211 within the allocated time period, or a cancellation fee equal to the service will be chargeable.

12. **All services** are payable in full in advance to secure your booking.

13. I understand that all photographs/videos taken whilst my dog/s are in the care of Ascalon Canine Care are of copyright legislation and give consent for images/video's taken to be posted on our Facebook, Instagram pages and Ascalon Canine Care website.

**Ascalon Canine Care are fully insured. However please note that our insurance is not a Pet Health Insurance and all dogs serviced by Ascalon Canine Care should have their own Health, Accident and Liability Insurance. By signing the below as the Pet/s Owner/s we understand and agree to all the above stated terms and conditions:**

Print name: .....

Signed: ..... Dated: .....

**Chris Green: Mobile 07887 878 211**

**Helen Green: Mobile 07796 266981**

**Email: [ascaloncaninecare@gmail.com](mailto:ascaloncaninecare@gmail.com)**

**Web: [www.ascaloncaninecare.co.uk](http://www.ascaloncaninecare.co.uk)**

**All dogs are regularly checked and have company throughout their stay including the evening and night times by person and or camera monitored. Including for fire which is notified directly to out mobile phones 24hrs a day. We also have available our own GPS tracker should it be required.**

**Our aim is to give your dog/s the best possible care and make them feel part of our family. We continually monitor them and keep records for health, appetite, wellbeing and behaviour giving you and us peace of mind.**



# Ascalon Canine Care

## Waiver of Liability Form

I understand that due to the way that pets interact with one another, Minor injuries can occur even though the pets are carefully supervised at all times. If I am unreachable in the event of an emergency, whilst my pet(s) is/are in the care and custody of Ascalon Canine Care, I hereby authorise Ascalon Canine Care to seek immediate veterinary care for my pet. I understand that all costs in connection with veterinary or other treatment shall be my responsibility.

Medication issued by a veterinarian will be given as per clients/veterinarian's instructions. I hereby authorise Ascalon Canine Care to administer medication provided by myself/veterinarian, as per instruction. Should it prove necessary to seek veterinary or other treatment I understand that all costs in connection with veterinary or other treatment shall be my responsibility.

In the unfortunate event that a veterinarian advises your pet should be euthanised, whilst you are not present (due to being away on holiday or at work or any other commitments), **by signing this consent form you are giving your written agreement for authorisation at your vets or our assigned vets Ryder - Davies & Partners to euthanise your dog(s).**

I understand that Ascalon Canine Care will not be liable for claims in relation to legal actions, loss, injury or damage of any nature, which I or my pet(s) may sustain or which may be caused in any way by my pet(s). I specifically, without limitation, agree to fully indemnify Ascalon Canine Care for any all such liability for claims in relation to legal actions, losses, injury or damage.

I certify that I have read and understood the terms and conditions of Ascalon Canine Care services, and confirm the truthfulness of the contents of the application form completed by me.

Although Ascalon Canine Care carefully screen all pets, occasionally we discover that this is not an appropriate partnership. Ascalon Canine Care reserves the right to refuse to care for any pet(s) at any time.

Print name: .....

Signed: ..... Dated: .....

**Mobiles: Chris Green: 07887 878 211   Helen Green: 07796 266981**  
**Email: [ascaloncaninecare@gmail.com](mailto:ascaloncaninecare@gmail.com)**  
**Web: [www.ascaloncaninecare.co.uk](http://www.ascaloncaninecare.co.uk)**

## Different Walks Supervised Enrichment Activities

We always assess and tailor your dogs day dependant on their age, nature and energy levels. Going out in a small pack each time for either two walks and or enrichment if your dog is spending the day with us or boarding

- **Note:** You will need to give us your consent for your dog to walk with other dogs. Dogs we always be familiarised with each other before the walk.
- Taking different walks and routes even we are going for a shorter walk. Allowing your dog the time to smell, socialise and explore it's environment. Including leading them away calmly if we notice any signs of them becoming worried. Like crossing paths with livestock or water/sea.
- Older dogs (or dogs recuperating) we adventure out in a dog stroller, great for mental health and wellbeing.
- Interactive walks including activities like playing with toys, searching for food we've scattered or thrown for them, treat-trails for them to follow in the park.
- If safe to do so, encouraging your dog to place their paws on objects or to balance on or walk along fallen trees, or run around objects or beneath them.
- Puzzle-feeders putting their kibble in side cardboard or plastic bottles (lids removed). Scent work hiding kibble under various objects in a trail in the garden.
- Reward-based trick training. This type of mental exercise is as tiring as physical exercise! Great way for us to bond with your dog and giving nervous dogs more confidence. Teaching them to walk through our legs, give a paw one at a time, picking up and give us things or turn around on the spot.
- Reinforcing basic commands like fetch, drop, down, recall or impulse training.
- Playing tugging with toys or a flirt stick and teaching your dog the end of the game too with a tasty treat.

## Finally we try and encourage choices

- We can also enrich the dogs stay by giving them choices, where safe and appropriate, within their personal surroundings. For example we provided lovely dog beds for them to settle or sleep, yet they still choose to sleep on something else. Letting them make these kind of choices will give them confidence and add to their stay at Ascalon Canine Care.

**Our aim is to give your dog/s the best possible care and make them feel part of our family. We continually monitor them and keep records for health, appetite, wellbeing and behaviour giving you and us peace of mind.**

## Some of our regular walking routes are shown below.

**Orange route: North** - Towards Grundisburgh and via Pigs Valley (3.75 miles/6km)

**Green route: West** - Playford and the River Finn (4.1 miles/6.6km)

**Red route: South West** - Platform and by Lux Wood (3 miles/4.8km)

**Blue route: East** - To Great Bealings (3 miles/4.8km)

